



Republic of the Philippines  
DILG REGION V

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We, at the DILG Regional Office V, commit to fully support the Department's vision for a strongly determined and highly trusted government agency and therefore, provide highest quality of service in nurturing and capacitating LGUs to become peaceful, progressive and resilient communities, in accordance with internationally accepted standards and applicable statutory and regulatory requirements that meet customer expectations.

The corps of competent personnel who are

**Bold in character** Innovative in  
their approaches **Committed to**  
public service **Open to changes**  
and **Loyal to their mandate**

Endeavors to serve with

**Honesty**  
**Excellence**  
**Accountability**  
**Respect and**  
**Transparency.**

We commit to continually improve the effectiveness of our Quality Management System.

**BICOL SERVING WITH A HEART....**